



Our path forward

Canada Post's transformation is underway. We're renewing the postal service with a multi-year transformation that will make our company and country stronger.

"Our transformation will help us be the delivery provider that Canadians want to do business with – powering new revenue growth and innovation, and putting us on a path to financial self-sustainability."

– Doug Ettinger, President and CEO

We'll power our future growth by:



Growing parcel volumes and revenue



Building flexibility into our letter mail pricing



Diversifying our revenue sources

We'll deliver for a modern Canada by:



Moving to secure, centralized delivery



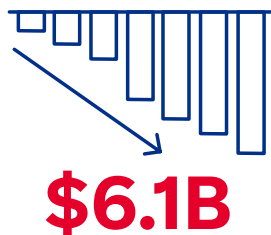
Modernizing our retail network



Adjusting letter mail delivery standards

Transformation is necessary to build a modern and financially sustainable postal service. Without transformation, our challenges will grow.

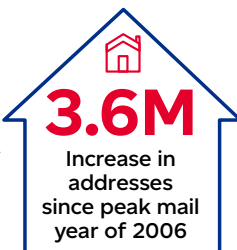
From 2018 to 2025, Canada Post recorded cumulative losses from operations of more than \$6.1 billion



The Corporation reported a record loss in 2025



The Great Mail Decline continues as the number of addresses grows



Parcels results fell sharply in 2025 due to labour uncertainty and competitive gaps



For more information on our financial results, visit canadapost.ca