

REINSTATING PHYSICAL SIGNATURES ON ALL SIGNATURE ITEMS, PROOF OF AGE, CUSTOMS OWING ITEMS, REGISTERED MAIL AND XPRESSPOST CERTIFIED ITEMS EFFECTIVE JULY 4, 2022

This overview is a notice of the changes that affect the services you or an authorized user of your Agreement with Canada Post use.

Canada Post will capture a physical signature and deliver the following items to all addresses including apartments, condos and businesses:

- Signature items
- Proof of Age (POA)
- Customs owing items
- Collect on Delivery (COD)
- Registered Mail
- Xpresspost Certified products

If we cannot safely deliver your item, we will leave a delivery notice card (DNC) and direct you to a post office for pick up.

Please share this information with the appropriate representative within your organization.