

EXPANDING DELIVERY OF SIGNATURE ITEMS, PROOF OF AGE, AND CUSTOMS OWING ITEMS TO ALL ADDRESSES INCLUDING APARTMENTS, CONDOS AND BUSINESSES EFFECTIVE NOVEMBER 29, 2021

This overview is a notice of the changes which affect the services you or an authorized user of your Agreement with Canada Post use.

Expanding the August 30, 2021 delivery of Signature items, Proof of Age, and Customs owing items from select addresses to all addresses including apartments, condos and businesses

Canada Post will capture a verbal signature and deliver the following items to all addresses including apartments, condos and businesses:

- Signature items
- Proof of Age (POA)
- Customs owing items

For Proof of Identity, COD, Registered Mail and Xpresspost Certified products, we will leave a delivery notice card (DNC) that directs customers to a local post office for pick up.

The health and safety of our employees and all Canadians remains our highest priority. If we cannot safely deliver your item, we will leave a delivery notice card (DNC) and direct you to a post office for pick up.

Please share this information with the appropriate representative within your organization.