



Canada Post Operational Update

MONDAY JANUARY 13TH

Our peak period ended on January 12. Canada Post has reinstated on-time service guarantees and returned to full service levels for domestic parcels. Thank you for your patience as we've worked to safely restore normal operations. While we've taken care of the parcels in our network, we continue to work through higher volumes of Transaction Mail and Neighbourhood Mail. While our operations continue to stabilize, please continue to refer to this page for the latest updates.

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Remember to consult the delivery alerts regularly for updates on areas where our delivery is encountering challenges due to weather, fires, floods or major incidents.

[Delivery Service Alerts](#)