



Parcel Services Customer Guide Amendment No. 3

Effective May 29, 2026

This amendment forms part of your Parcel Services Agreement with Canada Post and amends the *Parcel Services Customer Guide* of December 5, 2025, in accordance with the applicable effective date. All other terms and conditions remain the same. Keep this amendment with your copy of the Guide.

The revised version of the *Parcel Services Customer Guide*, which includes the amended information, will be available on the effective date of this amendment at canadapost.ca/parcelservices.

Overview of important changes

- 6.8 Customs regulations and shipping requirements – Removed documents as being exempt from electronic customs data requirements.
- Various wording clarifications throughout the Guide.

The ABCs of shipping

6.8 Customs regulations and shipping requirements

6.8.1 General

The first paragraph has been replaced with the following:

Data provided in a customs declaration, also referred to as electronic customs data, is required for all items shipped from Canada to destinations outside of Canada. Every U.S. and international parcel service has a unique shipping label, which includes a customs declaration area to be completed accurately.

Consequently, footnote 1 at the bottom of the page was removed.