

Parcel Services Price and Service Overview of Changes

Effective January 13, 2014 unless otherwise stated



This overview is a Notice of the changes which affect the services you or an authorized user of your Agreement with Canada Post use. The following services and options are affected by the 2014 price changes:

- *Priority*[™]
- Xpresspost[™]
- Xpresspost[™] Certified
- Xpresspost[™] Banking
- Expedited Parcel[™]
- *Priority Worldwide*[™]
- Xpresspost[™] - USA & International
- Expedited Parcel[™] - USA
- International Air & Surface Parcel
- Small Packet[™]- USA & International
- Tracked Packet[™]
- Regular Parcel[™]
- Library Mail

Average parcel services price increase

Domestic

Prices for **Domestic Parcel Services** will increase by an overall average of 3.2% for most customers.

Weights greater than 3 kg will have lower price increases, making Canada Post's Domestic Parcel Services even more competitive.

USA/International

Prices for **USA/International Parcel Services** will increase by an overall average of 3.1% for most customers.

Service options and surcharge changes

Service-area adjustment

A service-area adjustment of \$5.00 will be applied to parcels shipped to areas Canada Post has identified as having a particularly high cost to serve (i.e.: Fort McMurray, Alberta).

Domestic Liability Coverage (insurance)

The price will increase from \$1.95 to \$2.05 per \$100 declared value (an increase of 5.1%).

USA/International Liability Coverage

The price will increase from \$2.00 to \$2.05 per \$100 declared value (an increase of 2.5%).

Priority[™] Worldwide Liability Coverage

The price will remain the same at \$3.50.

Non-transmitted Order Surcharge and Non-manifested Item Surcharge

Canada Post will introduce two new surcharges to reduce the number of non-transmitted parcel orders and/or orders with incomplete manifest data. The *2013 Parcel Services Customer Guide* specifically stipulates that the electronic Manifest must be transmitted to Canada Post on the same day and prior to drop-off or pickup of that shipment. All items being picked up must be accompanied by an order document (Manifest or Bill of Lading).

- **Non-transmitted order surcharge**

- The sum of \$25.00 will be applied to orders identified as not transmitted at time of induction at an authorized Canada Post facility.

- **Non-manifested item surcharge**

- A surcharge of \$0.95 per item will apply if an item is shipped with Canada Post and not declared on the customer's electronic order.

Other online resources are available to help you find out more about Parcel Services:

- For Web Services and Deliver to Post Office visit canadapost.ca/webservices.
- For Parcel Return Enhancements visit canadapost.ca/returns.

Please share this information with the appropriate representative within your organization.